

JESSE BOEHM

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- Over 17 years of expertise as a technical consultant, team leader, platform owner, and lead engineer – specializing in Citrix, Desktop & Application Delivery, Virtualization, VMware, and Windows Platform Management initiatives within a global environment.
- Exercises highest quality of technical expertise and professionalism as an onsite and telecommuting advisor, consultant, support specialist, engineer, and architect.
- Has personally led more than 520 projects based on Citrix, Microsoft, VMware, and web-based application technologies, successfully delivering on time and within budget.
- Experienced team and project leader capable of managing and motivating cross-functional technical and creative groups under a shared project vision.
- Multi-industry experience includes work with clients in the financial, healthcare, energy, technology, education, government, aeronautics and aerospace, entertainment, food service, real estate, and legal sectors. Extended client list available at jesseboehm.com.
- Founder of the only interface branding company in the world to be certified Citrix Ready by Citrix Systems.

TECHNICAL SKILLS

TECHNICAL PROFICIENCIES

Citrix XenDesktop/XenApp 7.12, 7.11, 7.9, 7.8, 7.7, 7.6, 6.5, Citrix NetScaler 11.1, 11, 10.5, 10.1, 9.3, Citrix Provisioning Services 7.12, 7.11, 7.9, 7.8, 7.7, 7.6, 7.1, Citrix XenMobile 10.*, Windows 10 VDI, VDI Optimization, Citrix UPM, Citrix Director, Citrix Command Center, Citrix Insight Center, Citrix XenServer 7, 6.*, Citrix CloudPortal Services Manager 11.5, 10.*, Citrix App Orchestration, Citrix, Citrix ShareFile, Microsoft Remote Desktop Services, Microsoft Terminal Services, VMware vSphere 6.5, 6, 5.5, 5.1, VMware Horizon View 7.*, 6, 5.*, VMware Horizon DaaS, Microsoft Hyper-V, Exchange 2016, 2013, 2010, Active Directory Management, SQL AlwaysOn, PowerShell, Group Policy, Windows Failover Clustering, DFS-R, DFS-N, Server 2016, 2012 R2, 2012, 2008 R2, 2003, System Center Configuration Manager, Microsoft Deployment Toolkit

CUSTOM INTERFACES

Citrix StoreFront, Citrix NetScaler, Citrix Web Interface, Citrix CloudPortal Services Manager, Microsoft OWA 2016, 2013, 2010, Microsoft RD Web 2016, 2012R2, Microsoft RD Web 2008R2, VMware Horizon View HTML Access

CORE COMPETENCIES

Project Leadership & Planning, Outsourcing Management, Procurement, Creative Direction & Strategy, Customer Relations Management & Retention, Team Leadership & Management, Telecommunications, Process Change, Change Control

CERTIFICATIONS

CITRIX CCP-N, Citrix Certified Professional - Networking
CITRIX CCP-V, Citrix Certified Professional - Virtualization
CITRIX CCA-V, Citrix Certified Associate - Virtualization
VMware VCA-DCV, Data Center Virtualization
CITRIX CCEA, Citrix Certified Enterprise Administrator
CITRIX CCA, Citrix Certified Administrator for Citrix Presentation Server 4.0, 5.0

CITRIX CCA, Citrix Certified Administrator for Citrix Password Manager 4.0

CITRIX CCA, Citrix Certified Administrator for Citrix Access Gateway 4.2 with Advanced Access Control

EXPERIENCE

QUEST MEDIA & SUPPLIES, INC. | Sacramento, CA

Senior Systems Engineer - Microsoft Lead / Citrix SME

2016 – Present

Appointed Windows Platform Lead for the Managed Services department based on existing knowledge of Active Directory, Exchange, and Domain Management.

- Serves as the platform owner with responsibility for documentation, oversight, and updates for all Windows and messaging technology.
- Works closely with management to evaluate technical resources and develop team schedules.
- Maintains comprehensive knowledge of relevant technologies in order to provide recommendations and insight.
- Provides support and insight around Microsoft Exchange, Active Directory, Failover Clustering, SQL Services, Horizon DaaS, Horizon View, Citrix XenDesktop, Citrix XenApp, Citrix Provisioning Services, Citrix NetScaler and Citrix CSP Solutions including CloudPortal Services Manager and App Orchestration.
- Continues to serve as a Citrix SME and senior member of the DaaS team.

Senior Desktop & Application Delivery Engineer / Citrix SME

2015 – 2016

Initially hired as the principal Citrix engineer and subject expert specializing in Citrix XenDesktop, XenApp, Provisioning Services, NetScaler ADC, NetScaler Insight Center, CloudPortal Services Manager and App Orchestration. Transitioned into a senior support role within the DaaS team, focusing on Horizon DaaS and Horizon View.

- Member of the Managed Services L3 Engineering team, and promoted within one year to a departmental leadership role.
- Worked cross-functionally across multiple layers of the Quest team and customers to delivery internal and client projects.
- Customized and optimized Windows 10 for VDI deployments.
- Provided insight and recommendations on Citrix products and best practices; worked with the professional services team on customer-facing Citrix projects.

TECHSTUR.COM | Wappingers Falls, NY

Technologist, Project Manager & Founder

2005 – Present

Founder of the world's premiere interface customization company specializing in full- featured internet application development using VMware, Microsoft, and Citrix technologies. *Select clients include:* Telus, JP Morgan Chase, Colgate-Palmolive, Federal Aviation Administration, U.S. Department of Interior, Carnegie Mellon University and Merck & Co.

- Guided the full project lifecycle for more than 460 successful related to Citrix, Microsoft, VMware and web based application technologies.
- Provides customer service on every project from commencement through install and delivery.
- Achieved a 100% rate of developed interfaces receiving "Certified Citrix Ready by Citrix Systems" classification, the only interface company in the world to receive that distinction.
- Lead point of contact for customer relations, design, and development teams, supervising a 20-person group.

JESSE BOEHM CONSULTING | Wappingers Falls, NY

Citrix Specialist

2000 – 2015

Consulted on major projects and corporate retainer basis, offering advisory support and first-hand recommendations to clients in evaluating potential purchase of Citrix products. Communicated best practices related to Citrix, Virtualization, and VMware products and environments. Consulted on implementation, installation, migration, architecture, and support.

- Provided customized support in small and global environments ranging from thousands to tens of thousands of users.
- Developed systems based on existing and previous versions of Citrix XenApp, XenDesktop, NetScaler Gateway, CloudGateway Services Manager, Microsoft Remote Desktop Services, VMware, vSphere, Citrix XenServer, and Virtualization.
- Leveraged expertise in designing and developing branded interfaces including StoreFront, Web Interface, CloudPortal Themes, and NetScaler Gateway.

WELLCARE HEALTH PLANS | Tampa, FL

2006 – 2007

Senior System Engineer – Citrix

Member of the senior systems engineering team accountable for design, implementation, and support for 2 Citrix farms including management of over 6500 user sessions running across 90 applications, while utilizing Citrix to monitor and optimize connectivity for domestic and global call centers. Developed and deployed company-wide solution strategies for Windows Systems, Exchange, BizTalk, RightFax, MOM, BES, Altiris, HP Blade Servers, and other technologies.

- Deployed new Corporate Citrix Farm using x32 and x64 HP Blade Hardware.
- Customized packages for deployment through Altiris and Citrix Installation Manager.
- Supported 476 Windows servers as a team member within the Windows Engineering group.
- Worked directly with Citrix to streamline a proof of concept to deploy Citrix Presentation Server 4.5 Platinum Edition.

HAWKS CAY RESORT | Duck Key, FL

1999 – 2006

Director of Information Technology

Directed all aspects of network engineering and administration, performing Citrix Package installations, creating automated tasks, and implementing disaster recovery plans. Worked alongside the CFO and general manager define project deliverables and design overall network infrastructure.

- Spearheaded design of 50+ server, 300+ user/workstation/thin client, and 1000 PBX phone extensions using Citrix for internal and external employee connections.
- Migrated 30 server NT4 environments to Windows 2000/2003.
- Designed and developed the award-winning HawksCay.com website, generating over \$8M in new revenue annually, contributing to 300% growth in online reservation activity.
- Delivered \$150K in annual revenue through creation of a web-based newsletter program.
- Transitioned entire 60-acre resort from 10mps/100mps network connectivity to Gigabyte connectivity.
- Expanded network from 110 to 300 workstations and from 20 to 60 network printers.
- Designed and implemented a VMware server network with over 30 virtual servers including Exchange, domain controllers, Citrix web interface front-end, and FTP servers.
- Implemented redundant file servers by syncing data twice daily to mirror live File Servers.